

We are excited to be working with you on your wellness goals and tailoring your program to fit your needs. As a unique integrative health and wellness organization Eternity Health Partners Inc. powered by Age Management Institute, and our team of experts will be partnering with you to help you make positive changes in your life that you feel will help you live life to the fullest.

Membership Agreement:

You have chosen to enter into a membership program with Eternity Health Partners. This is a program tailored to your specific goals and is important for you to keep in contact with our team to ensure you receive the best care for your treatment plan. Your monthly membership includes the following;

- Approved Medication Costs Prescribed by Preferred Physician (see below which medications are included in your membership)
- Medication Shipped directly from the pharmacy to your door
- Ground Shipping Charges (\$25 - \$50 Value)
- Syringes & Medical Supplies for Dosing (\$45 Value)
- Concierge Medication refill service (we communicate to the pharmacy on your behalf)
- Dosing & Administration personalized tutorial (in office or over phone \$50 value)
- 3 Month / 9 Month / Annual Customized Lab Requisition (\$1650 Value)
- 3 Month / 9 Month / Annual Consultation with Lab Review (\$900 Value)
- Monthly Check In & Follow Up Calls
- 3 Phone Consultations with Program Specialist (\$675 Value)
- 10% discount on IV Therapy Packages
- 5% discount on FullScript pharmaceutical high-grade supplements
- Support from our Client Service Coordinator Monday - Friday during business hours
- Customized Patient Portal (Power 2 Patient)
- Concierge Treatment Specialty referral service
- Full Access to all AMI dietary, supplement education and services
- Secure HIPPA Compliant Online Medical Management
- Access to specialty modalities

* *Check Ins / Consultations / Calls are accrued based on the number of months enrolled in the program. Once a membership is canceled you forgo these additional services within the membership.*

** *Membership automatically renews on a month to month basis following the initial 3 months program.*

*** *Does not include the following;*

- ❖ *24 hour on call coverage for emergencies or hospitalization.*
- ❖ *Does not include Overnight or Expedited Shipping*
- ❖ *A La Carte Items not listed in your "Membership Agreement Form" program details*



3 Month Commitment:

You have chosen to enter into the above membership program with Eternity Health Partners Inc. powered by Age Management Institute. I understand that there is a 3 month initial commitment and that my membership automatically renews on a month to month basis following the initial 3-month program.

Follow Up Labs:

You understand that my membership includes 3 Month & 9 Month labs within the first year and are required to complete these labs to tailor my treatment program.

Prescription:

All medications will be shipped directly to you from the pharmacy via ground shipping (7-10 business days) which is included in your membership. When you receive the medications be sure to read the instructions provided from the pharmacist and dosing prescription. The staff at EHP are also available to help you go over dosing and administration.

*** It is important that you follow the Doctor prescribed dosing protocol that is written on the medications from the pharmacy.** The pharmacy will not refill the prescription early if you are taking more of a dose than the doctor has prescribed.

* Speak with one of our providers before stopping or adjusting dosing and treatment protocols.

* If medication is lost, confiscated and/or damaged, you are responsible for the pharmacy's restocking cost and for the price of the replacement of medication.

Prescription Refill Requests:

It is the patient's responsibility to request refills for their prescriptions. * It is important to be aware that prescription refills are NOT automatic. **For all prescription refills, we ask that you contact our office 7-10 days before running out of your medication, for your medication refill request.** Please plan ahead to avoid any interruptions in your medications.

I understand that it is my responsibility to request refills for my prescriptions and that my refills are not automatically refilled nor will I receive automatic reminders for any refills due.

*Billing for a la carte items will occur at time of refill request unless discussed otherwise.

Supplements: |Eternity Health Partners has recently partnered with a trusted pharmaceutical grade **online supplement dispensary, Fullscript**. Fullscript is the safest and most convenient way to purchase professional-grade supplement brands and products.



Supplement products that have been recommended by our Physician will **arrive at your door quickly** and in excellent condition. They take every precaution to ensure that temperature-sensitive products are stored and shipped according to the manufacturers specifications. We are thrilled to offer their service to you, as they are 100% in alignment with the level of client care and support as we are here at Eternity Health Partners.

A limited recommended over the counter supplements are available for purchased at our Eternity Health Partners. You are not obligated to purchase supplements from Eternity Health Partners.

Shipping Fee: : If you prefer to expedite your Prescription from the pharmacy you can pay the additional \$30 for 2 Day Priority Shipping, or \$50 for Overnight Service.

*Please note that all prescriptions require a 2 day pharmacy processing time. If you need a rush on your prescription there is a \$10 charge.

Payment Options: Cash, checks or credit cards are all accepted methods of payment for services. When you complete your membership agreement, we request a credit card on file. If additional lab tests, follow up consultations outside of your membership are required, the appropriate fees will be billed to your credit card on file unless otherwise specified.

I will pay a service charge of \$20.00 for any payments 10 days past due. If there are three payments which are 10 days past due during the period of this Agreement, I agree to pay the remaining balance of the Agreement in full, in addition to any and all recovery charges incurred.

Failure to follow the Eternity Health Partners, Inc. Protocols for my membership program does not relieve me of the obligation to pay the full tuition for the program or phase in which I am currently enrolled.

Returns/Refunds: Failure to follow the Protocols for your membership program does not relieve you of the obligation to pay the full tuition for the program or phase in which you are currently enrolled. Over the counter supplements purchased with Eternity Health Partners powered by Age Management Institute may be returned for a refund or exchange if in the original condition and unopened or unused within 14 days of purchase. No prorated refunds are provided for cancellations made before the end of the paid-up period. For all refund requests there will be a total of \$25 transaction fee that will be deducted from the refund. Refund requests must be submitted in writing to our Client Service Coordinator and may take up to 10 days to process. Refunds will be submitted via check to your provided mailing address.



ETERNITY HEALTH
PARTNERS

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Cancellations: I understand this agreement may be canceled and cancellations will take effect at the end of the period I have paid for, and/or within 30 days of my last prescription refill. I understand I have the right to access my online portal and use the services for the full period which has been paid for. I agree to submit a written 15 day notice for cancellation to Clientservice@AMISantaBarbara.com. Any discounted membership prices and products will be discontinued upon cancellation request.

Privacy: Eternity Health Partners is committed to protecting the privacy of our clients. We make every effort to ensure that the information you share with us is recorded accurately, retained securely and used only according to your wishes. If you have any questions about how your personal information is handled or distributed, please contact our office.

We look forward to our time together and will assist in any way we can to help you achieve your optimal health and well-being goals.

In service of your health

Eternity Health & Age Management Team